EPOS

IMPACT 5000 Go Series

Stay connected anywhere with the IMPACT 5000 Go DECT headset and foldable charge stand. Enjoy clear calls, one-port plug-and-play setup, and up to 135 m/442 ft. range - perfect for flexible workstyles and seamless, professional communication.

Certified for
Microsoft Teams

Key Features

Advanced mic technology for natural voice transmission

A noise-cancelling microphone and voice detection technology ensure the speaker's voice is transmitted naturally and clearly.

Portable design for flexible work

The headset and foldable charge stand fit conveniently in the carry pouch, providing a DECT solution you can easily take anywhere.

Clear audio in high density office environments

DECT Technology ensures clear communication in busy offices without interference, improving efficiency and productivity.

A plug-and-play solution that utilizes a single USB port

A solution that only occupies one port on your computer for calls and charging, simply connect the USB cable to your computer.

DECT wireless range enhances productivity

With an extensive wireless range, up to 135 m/442 ft., you can answer calls even when away from your workspace.

See more at eposaudio.com/impact-5000-go

What's in the Box
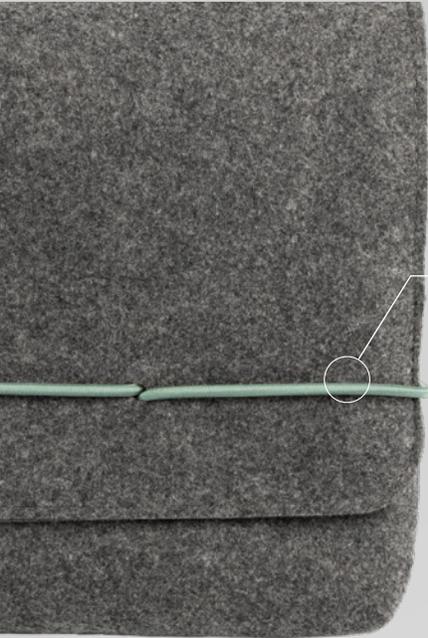
Carry pouch
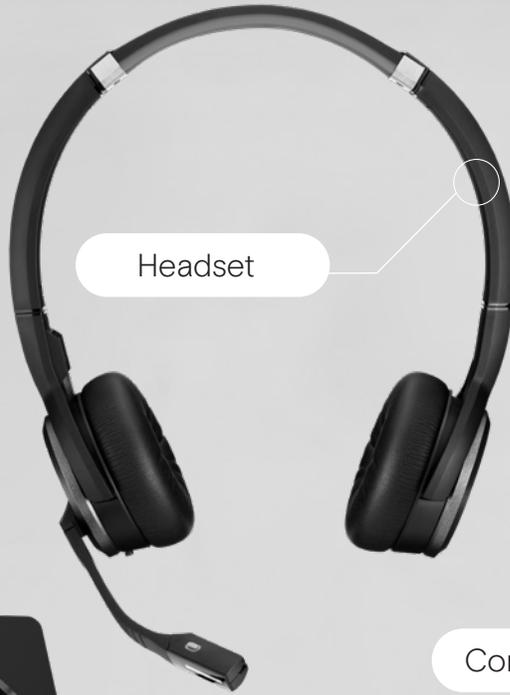
Headset

USB-C to USB-A adapter

Charging Cable

Quick Guide

Safety Guide

Compliance Sheet

CH 50 charge stand

DECT Dongle

May vary depending on product variant

How to use the
IMPACT 5000

Overview of the SDW 60 HS

Charging contacts

Speaker

Name plate

Battery compartment

Microphone

Mute button

Hook button

Mute and volume button

Headset LED
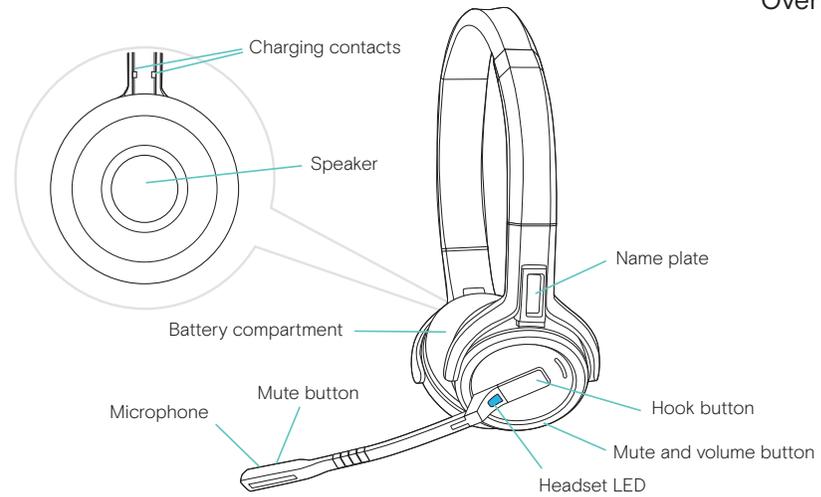
Charging the headset
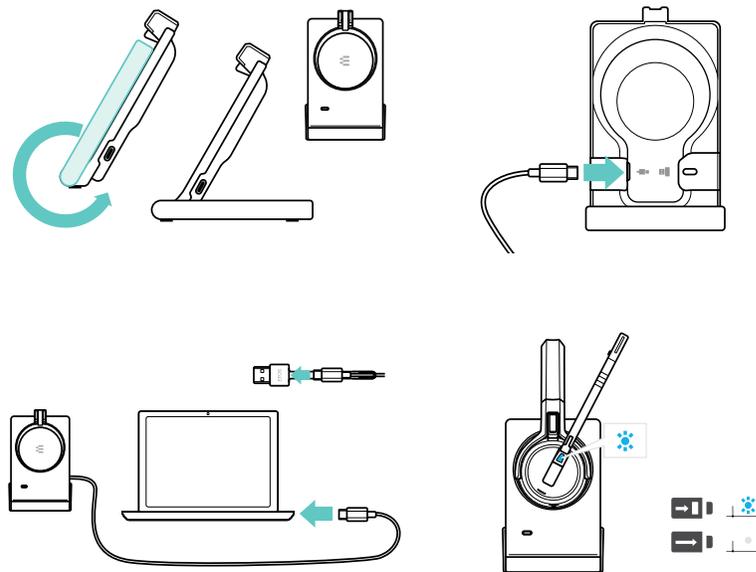
Additional benefits & features

Seamless calls
Certified for Microsoft Teams for a reliable, seamless call experience.

Enhanced audio protection
EU Noise at Work Limiter and Australia G616 Acoustic Safety ensures maximum of 85dB.

Control your settings with EPOS Connect
Easy headset management with EPOS Connect app, available for mobile, desktop or web.

Convenient USB-C and USB-A connectivity
Connect easily with any office set-up with the included USB-C and USB-A adapter.

Hearing protection with EPOS ActiveGard™
Protects users against acoustic injury caused by sudden sound bursts on the line.

Sustainable and durable carry pouch
The carry pouch in soft, RPET felt material protects and allows for easy transport.

EPOS Manager
Configure, manage, and monitor device usage remotely from a central admin portal.

Versatile 3-in-1 headset design
Choose a headband, earhook or neckband to suit your personal preference.

Sustainable FSC packaging
Plastic free packaging and materials from responsibly managed forests.

Product **data**

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Connectivity

PC / Softphone	Connect easily to your devices with the included USB DECT dongle for stable and long-range wireless performance

Audio

Noise-cancelling	Noise-cancelling microphone with voice detection ensures natural, clear speech and reduced background noise
Omnidirectional digital MEMS microphone	Captures sound from all directions with consistent clarity and low power consumption
EPOS ActiveGard™	Protects users against acoustic injury caused by sudden sound bursts on the line
EPOS EU Noise at Work Limiter®	Enhanced audio protection, preventing listening fatigue, average 85 dB over a workday.

Easy of use

Weight	Lightweight design ensures all-day wearing comfort without compromising durability or performance
Wireless range	Enjoy freedom to move around the office without losing connection or call quality
Charge stand	Compact, foldable charging stand saves desk space and makes storage and transport easy
Call control	Manage calls easily with buttons directly on the headset for seamless call handling
Boom arm	Flexible boom arm allows optimal positioning for voice pick-up and 270 degrees rotation for left and right wearing

Certifications

Microsoft Teams	Ensures optimal audio quality and seamless integration with your preferred Microsoft Teams

Durability

Warranty	2 years

Product **data**

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Software
EPOS devices can be managed with following Software solutions:

EPOS Connect desktop app	EPOS Connect freeware for Windows and Mac. Conduct firmware updates and configure headsets for personal audio preferences: eposaudio.com/software-epos-connect
EPOS Connect mobile app	Compatible with most iOS and Android systems and available in 7 languages including English, French, German, Spanish, Japanese, Korean and Simplified Chinese
EPOS Connect for thin clients	Conduct firmware updates, supported by DellWyse, Linux, IGEL, eLux
EPOS Connect for web	A web-based solution for updating the firmware of your EPOS devices
EPOS Manager	Manage, update and configure EPOS audio devices from any location. For both cloud and on-premises solutions: eposaudio.com/software-epos-manager

Product variants	Package contains	EAN code	UPC code
IMPACT 5000 Go MS Mono 3in1 WL USB-A Art. no. 1001433	Mono 3in1 headset and charging stand CH 50, Sustainable carry pouch, SDW D1 USB, Neckband, Earhook USB-C to USB-C cable, USB-C to A adapter	57 14708 01254 2	8 40064 41234 6
IMPACT 5000 Go MS Mono 3in1 WL USB-A US Art. no. 1001468	Mono 3in1 headset and charging stand CH 50, Sustainable carry pouch, SDW D1 USB, Neckband, Earhook USB-C to USB-C cable, USB-C to A adapter	57 14708 01289 4	8 40064 41268 1
IMPACT 5000 Go MS WL USB-A Art. no. 1001436	Duo headset and charging stand CH 50, Sustainable carry pouch, SDW D1 USB USB-C to USB-C cable, USB-C to A adapter	57 14708 01257 3	8 40064 41237 7
IMPACT 5000 Go MS WL USB-A US Art. no. 1001437	Duo headset and charging stand CH 50, Sustainable carry pouch, SDW D1 USB USB-C to USB-C cable, USB-C to A adapter	57 14708 01258 0	8 40064 41238 4

Spare **parts**

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Product	Description	EAN code	UPC code
CH 50 Art. no. 1001438	Charger for IMPACT 5000 Go series	57 14708 01259 7	8 40064 41239 1
SDW D1 USB Art. no. 1000299	USB DECT dongle	57 14708 00100 3	8 40064 40100 5
SDW D1 USB – US Art. no. 1000978	USB DECT dongle	57 14708 00780 7	8 40064 40780 9
HZP SDW 10 Art. no. 1000687	Spare earpad for SDW 10	57 14708 00488 2	8 40064 40488 4
HZP SDW 30, 60 Art. no. 1000688	Spare earpad for SDW 30, 60	57 14708 00489 9	8 40064 40489 1
Spare battery SDW 10 Art. no. 1000806	Spare Battery for SDW 10	57 14708 00607 7	8 40064 40607 9
Spare battery SDW 30, 60 Art. no. 1000807	Spare battery for SDW 30, 60	57 14708 00608 4	8 40064 40608 6
SDW 10 HS Art. no. 1000631	SDW 3-in-1 headset	57 14708 00432 5	8 40064 40432 7
SDW 60 HS Art. no. 1000633	SDW Stereo headset	57 14708 00434 9	8 40064 40434 1